

Volunteering Support Fund 2017-18 - Application Guidance Notes

About the Volunteering Support Fund

Effective volunteering can be a really powerful tool for delivering vital services to Scotland's communities. Volunteering can also bring substantial benefits to the volunteers themselves, the organisations they work within and the wider community. Effective volunteering projects have mechanisms to seek out, recruit, induct, train, and manage volunteers. They have clear volunteering role descriptions, intelligent risk management policies, attractive routes into other opportunities and good connections with agencies that can provide additional support.

As part of the Volunteering Support Fund, funded by the Scottish Government, Voluntary Action Fund (VAF) now invites eligible organisations to apply for grants of between £7,500 and £10,000. The programme offers funding to small to medium-sized third sector organisations to recruit additional volunteers (who will contribute towards delivering a new volunteering project, or extending/expanding an existing one) and improve how volunteers are supported in their role.

Funded activities should take place between 1 Aug 2017 and 30 March 2018 and the deadline for submitting applications is **5pm on Fri 14 July 2017**.

Who Can Apply?

To be eligible for this fund applicants must be:

1. A third sector organisation (voluntary organisation or community group) whose Board of Trustees or Management Committee are predominantly volunteers. Organisations do not need to be registered charities but their constitution/set of rules should make clear that funds will only be spent on purposes established in the constitution, and not distributed amongst members;
2. An organisation with an annual income of under £250,000;
3. Organisations that have not applied to the Volunteering Support Fund before, or were previously unsuccessful, or that received a grant during 2016-17 but not during the previous year (2015-16), ie over two consecutive years); and
4. Organisations that can start their project within 10 days of receiving funding

Outcomes to be achieved

Successful applicants will be able to demonstrate that by the end of the grant, their project will have contributed towards the following outcomes:

1. Increasing the diversity of the third sector’s volunteer pool, especially to include those who experience disadvantage or would traditionally experience barriers to volunteering;
2. Improving opportunities for skills and personal development through volunteering;
3. Improving the third sector’s capacity to support, train and deploy volunteers; and
4. Enhancing the services organisations deliver to better meet the needs of the communities they serve.

During the 8 month funding period applicants should recruit at least **10** new volunteers, of whom **6** should be from groups listed below.

Table 1. People who may experience disadvantage (Target Volunteers)	
People on low incomes	Lesbian, gay, bisexual, transgender or intersex people (LGBTI)
People with mental health conditions	Offenders/Ex-offenders
People with a physical disability	Young people at risk of offending
People with a learning disability	People affected by homelessness
People with a long-standing illness, disease or condition	People affected by addictions
Carers	Single parents
People affected by abuse	People from BME (Black and Minority Ethnic) communities
Older people (65+ years old)	
Young people (up to 25 years old)	

What to apply for

VAF will consider funding any reasonable activities that will allow organisations to meet the outcomes of the fund, including the costs of recruiting additional volunteers (both delivery volunteers and voluntary board members). Other costs should contribute towards how volunteers are supported in their role, eg increased staff hours, volunteers’ expenses, volunteer training, establishing robust volunteering policies and procedures, volunteer planning/evaluation days or thank-you events, or uniforms or equipment.

What will not be funded?

VAF will not fund:

- The continuation of an established scheme or project;
- An organisation’s core costs (other than overheads relating to the project, if they come to less than 15% of the total project cost);
- Activities promoting a religion or political party;
- Items or services that only benefit an individual;
- Activities that will take place out-with the 8 month funding period; or
- Applications from individuals, statutory bodies or commercial businesses.

Funding period

The grant must be spent (and all the funded activities carried out) between 1 Aug 2017 and 30 March 2018. At the end of this period, funded organisations should have made specific improvements to the way they recruit, involve and support volunteers, and these improvements should be sustainable beyond the end of the grant period.

Grant payments and monitoring and evaluation

An initial payment of 50% of the grant's value will be made at the start of the funding period (August) with a second payment in December, subject to receipt of a completed Statement of Expenditure after the first four months.

Funded organisations will complete a second Statement of Expenditure and submit it with their Final Report at the beginning of April. They will also produce three case studies, one on the benefit of the grant to each of the following: a volunteer, the organisation and the wider community, for the production of which additional funds will be negotiated. Participation in one Welcome Workshop and one Focus Group is also expected, for which funded organisations will be able to claim reimbursement for participation.

How we can help

For enquiries or to contact the Volunteering Support Fund Team please email VSFenquiries@vaf.org.uk or phone 01383 620780. VAF staff can provide technical support via telephone or email for applicants. Please note that we cannot offer project specific advice or comment on draft applications.

If you require a larger format of any of the documents, or have additional support needs, please contact us.

Additional information relating to outcomes and activities can be found on the Evaluation Support Scotland website (www.evaluationsupportscotland.org.uk).

Voluntary Action Fund, Suite 3 - Forth House,
Burnside Business Court, North Road,
Inverkeithing, Fife, KY11 1 NZ
Telephone: 01383 620780

Completing the Application Form and Budget Form

Applications to the Volunteering Support Fund should be submitted on the electronic Application Form (in Word) along with the Budget Form (in Excel), which can be downloaded from the VAF website at www.voluntaryactionfund.org.uk. (Click on the “Funding” tab and select “Volunteering Support Fund”).

Please do not copy and paste information from websites into the application form because this will corrupt the electronic application form. Parts of the Application Form have a grey box where text can be entered, a box checked or a choice made from a number of options in a dropdown box. In these sections do not use formatted text, eg bullet points etc, as these will also corrupt the Application Form. However, in areas of the Application Form **without** the grey boxes you **can** format text.

A copy of your completed Application Form, Budget Form and supporting documents (including your Constitution and most recent set of Annual Accounts - see the checklist in Section 7 for further details) should be submitted by email to VSFapplications@vaf.org.uk **with your organisation’s name in the subject line of the email**. Please also include your organisation’s name in the file name of the application and budget forms. If completing the electronic forms and/or submitting the required documents by email is a barrier to applying, please contact VAF to discuss alternative options.

You should receive an automatic response from this email address confirming receipt of your application. If you do not receive a response, please contact the Volunteering Support Fund Team.

The deadline for applications is **5pm on Fri 14 July 2017**. Incomplete applications and applications received after the deadline will not be considered.

Applicants will be informed by the end of July whether or not their application has been successful. We reserve the right to ask for further information from successful applicants.

Guidance on completing the application form

Section 1: Tell us about your organisation

Section 1.1 Legal name of your organisation

This should be the name of the organisation applying for the grant, which will be responsible to VAF and the Scottish Government for its use.

Section 1.2 Year organisation established

This is the year your organisation was originally set up.

Section 1.3 Registered address for your organisation

This should be the address of the applicant organisation, where the main contact for the funding application can be contacted. Please also provide your organisation's website address if applicable.

Section 1.4 Primary contact for this application

Please provide contact details for the person who is authorised by your organisation to make this application and who we can contact should we need to discuss the application further.

Section 1.5 Bank account details

This should be an account in the name of the applicant organisation and into which any grant award would be paid. Payments from this account must be authorised by at least two people who are signatories on the account.

Section 1.6 The legal status of your organisation

Using the dropdown box, choose one option that describes the legal structure of your organisation. If your legal structure is not listed choose "Other" and describe the legal structure in the next text box. If you are a registered charity, please provide your Scottish Charity Number. If your organisation is a Company please provide the Company Number.

Is your organisation a branch of another charity/body?

Answer 'yes' if your organisation has been set up under the constitution or rules of another organisation that can exercise authority over your organisation, and supply the name of the parent body.

An organisation that is part of, or a branch of, a larger organisation with an income greater than £250,000 may still be eligible if it can show it is sufficiently independent of the parent body, manages its own affairs and can account for the money. To help clarify this, VAF has developed rules for branches, which are described below:

For a branch to be eligible to apply to the Volunteering Support Fund:

- The branch should have an income of less than £250,000 in its most recent financial year;
- The branch should have a bank account in its own name (rather than the parent organisation's name);

- The branch should have its own management committee which has delegated authority for the strategy and activities of the branch including the authority to raise and spend its own funds; and
- The relationship between the branch and its parent group, and the powers of the management committee should be clarified in documents in the name of the parent group. This could include a handbook for branches, clauses in the parent group's constitution, and/or a set of rules or guidelines for branches.

Section 1.7 Is your organisation a social enterprise?

For the purposes of this application we define a social enterprise as an organisation that fulfils all five criteria below:

- Has social and/or environmental purposes;
- Aspires to obtain at least 50% of its income from trading activity;
- Re-invests all surpluses to fulfil its social and/or environmental purposes;
- Is not a subsidiary of a public sector body; and/or
- Is driven by positive social and ethical values that shape its purposes and business activities.

If your organisation considers itself to be a social enterprise, please check the relevant box provided.

Section 1.8 Annual income

Please ensure that you state your organisation's income in the last financial year, less any one-off income received for capital items. If your organisation is less than one year old, please tick that box instead and submit a copy of your latest bank statement instead of annual accounts with your application.

Section 1.9 What are the main aims and activities of your organisation?

Please tell us about the main aims and activities of your organisation, not of the project you are proposing in this application. Tell us if you are an affiliated member of a network of organisations, for example if you operate under an umbrella body or work to a national set of standards such as Homestart or Early Years Scotland.

Section 1.10 Who benefits from your work and how?

Describe the main beneficiaries from the work of your organisation and how they benefit from the services you provide.

Section 1.11 How do volunteers contribute to the work of your organisation?

Describe the main roles and activities carried out by the current volunteers within your organisation. Tell us how these benefit the volunteers themselves, your organisation and the wider community. Demonstrate the contribution of volunteers by describing the number of services or activities delivered by volunteers and how many people or organisations benefit. For example, "10 volunteers provide one to one counselling sessions two evenings a week to 100 clients a year".

If you do not currently involve volunteers in your work tell us that here, and explain why you want to involve volunteers. In Section 3 you will be asked more about your proposals for involving volunteers.

VAF defines a volunteer as “someone who, of their own choice, freely gives their time and energy for the benefit of an individual, or groups and organisations, or communities, or the environment or society at large, for no financial gain”.

Section 1.12 Describe the make up of your management committee/board of directors (the majority of whom should be voluntary members).

Describe the decision-making structure of your organisation. What is the governing body of your organisation (Board of Trustees, Management Committee, etc) and how often does it meet? Are members elected or invited to be on the governing body and how long is their average term of office? What office bearers are currently in place? What skills and experience do they have and how do they contribute to the work of the organisation? Are there any sub-committees with particular responsibilities, for example for finance or staffing, and how often do they meet? Tell us also what induction, training and support is provided for new or existing members of the governing body. Please also tell us if any members of the management committee are also employees of the organisation.

Section 1.13 The people involved in your organisation

To help us understand the size of your organisation, please provide details of the number of people currently involved in your organisation, including your Management Committee or Board, and the number of volunteers who carry out another/different role (irrespective of the amount of time they devote to the organisation or the regularity of their involvement). The number of part-time staff should be given as the headcount ie the actual number rather than a combined full-time equivalent. Provide the number of main beneficiaries/service users who benefited from the work of your organisation over the last year of operation.

Section 1.14 What active policies does your organisation have in place that guide your work?

The policies you have in place will, to some extent, depend on your activities and could include an equality and diversity policy, a health and safety policy, or a child protection or vulnerable adults policy. Please list the active policies that will guide the work of your proposed project. Include your approach to reviewing these policies, and how often they are reviewed.

Section 1.15 Where did you hear about this fund?

To help us improve how we promote VAF’s grant schemes, please tell us how you heard about the grant. For example, it could have been through word of mouth, your local Third Sector Interface, the press, an email from VAF or the VAF website.

Section 1.16 Provide details of an independent referee who knows the work of your organisation and the subject of this application.

In this section provide details of an independent referee who is willing and available during July to discuss the proposed project and your organisation if necessary. This should be someone who is independent of your organisation and cannot be a past or present user of your services, board member, staff member, volunteer, or a member of your family. The person should be familiar with the work you do and be aware of the project for which you seek funding, eg a member of staff in a local statutory body (such as the Council or Health

Service) or local third sector support agency (such as your local Third Sector Interface). Explain their relationship to your organisation, ie how they know about your work.

Section 2: Tell us about your project

Section 2.1 Name of project

Provide a short name for the project you are proposing that we can use in correspondence with you or that you will use in publicity and promotional material.

Section 2.2 Project start and end dates

Tell us the anticipated start and end dates of this project. The start date should be within 10 days of the 1 Aug 2017 and the end date should be no later than 30 March 2018.

Section 2.3 Brief describe your proposed project (in no more than 400 words).

Provide an overall summary of the project for which you are seeking funding. What will you do with the funding if you are successful and what will it achieve? Successful organisations will be able to show their project is additional to what is already being done, either by delivering new work, or expanding existing work. Funded organisations will have shown they can increase the diversity of their volunteers by creating new opportunities for those from disadvantaged backgrounds.

Section 2.4 What is the need or issue that your proposed project will address including evidence of need?

What issue or problem will the development of volunteering within your organisation address? Be as specific as possible providing evidence of the need for the project. Describe also how the development of volunteering within your organisation will address those needs. Evidence of need may come from past project evaluations, pilot projects, consultations, waiting lists, surveys, research, or national or local statistics.

Section 2.5 Which local authority area(s) will your project take place in?

In this section identify up to four local authority areas where the beneficiaries of the proposed project live or are based. If your project operates on a national basis, please state this here.

Section 3: Project Activities and Outcomes

Section 3.1 Describe the activities to be carried out and any targets for these.

Describe in detail the activities you will undertake to develop volunteering and why (bearing in mind this fund is for developing new work, or expanding existing work). Be as specific as possible and include targets or numbers for these activities. For example, “deliver 3 training courses on Health & Safety to 30 participants”. You may wish to include a timeline.

Section 3.2 How will you measure that the activities you plan to carry out are being achieved?

Describe the systems and methods you will use to record whether you are delivering the activities and targets described above. For example, keeping a training diary to record the number of sessions delivered and the number of participants at each. See Evaluation

Support Scotland's website (www.evaluationsupportscotland.org.uk) for further information about evaluation tools and monitoring impact.

Section 3.3 Tell us about the volunteers who will be involved in this project, including the number of additional volunteers to be recruited, indicating how many of these are from disadvantaged backgrounds.

Successful applicants to the VSG will increase the diversity of their volunteers by creating new volunteering opportunities for a further 10 people, of whom 6 will be target volunteers (see the table on page 2).

You should include:

- How many you aim to recruit;
- How many you expect to come from the identified target groups; and
- How they will be involved in delivering services.

Section 3.4 How will you support your volunteers?

Tell us what systems and processes you will put in place to support your volunteers (especially volunteers from the target groups who may have higher support needs) and why these are the most appropriate forms of support for your volunteers.

Section 3.5 How and where will you recruit additional volunteers for this project?

How and where will the volunteering opportunities be promoted? What specific methods will you use to ensure you recruit volunteers from disadvantaged backgrounds?

Section 3.6 What will change for volunteers as a result of your project's activities? How will they benefit from the project?

Tell us about the changes or differences (the outcomes) volunteering will bring about for the volunteers and how this will be achieved. How will they increase their skills or develop personally? Will volunteering increase their employability or health and wellbeing? Will they be able to access training or employment?

Be as specific as possible with numbers or targets. For example, "We expect that 10 volunteers will increase their employability through improved CVs and work experience".

See Appendix 1 for examples of change or outcomes your project might achieve for volunteers. We expect the outcomes for volunteers to be specific to your project and contribute to the "Outcomes to be achieved" listed at the start of this document.

Section 3.7 What will change for your organisation as a result of the project's activities? How will it benefit from the project?

Tell us about the changes or differences (the outcomes) the project will bring about for your organisation and how this will be achieved. For example, what will be the impact on your ability to deploy, support and train volunteers? How will your capacity be increased? What will be the effect of increasing the diversity of volunteers?

Be as specific as possible with numbers or targets. For example, "We expect to increase our capacity to involve volunteers through a new volunteering policy", or "We will recruit 10 new volunteers to support 20 new clients".

See Appendix 1 for examples of outcomes your project might achieve for your organisation. We expect the outcomes for your organisation to be specific to your project and contribute to the “Outcomes to be achieved” listed at the start of this document.

Section 3.8 What will change for the wider community as a result of your project’s activities? How will service users/clients/participants benefit from the project?

Tell us about the changes or differences (the outcomes) developing volunteering within your organisation will bring about for the wider community in which you operate and how this will be achieved. Will the project allow you to enhance your operations by delivering new services or enhancing existing ones?

Be as specific as possible with numbers or targets. For example, “We expect to increase the number of counselling sessions for people with drug and alcohol problems from two to four per week benefiting 50 new clients a year”.

See Appendix 1 for examples of outcomes your project might achieve for communities. We expect the outcomes for the wider community to be specific to your project and contribute to the “Outcomes to be Achieved” listed at the start of this document.

Section 3.9 How will you measure progress towards achieving the changes listed in 3.6, 3.7 and 3.8 above?

Describe the processes and methods you will use to monitor and evaluate whether you are delivering the changes and targets described in 3.6, 3.7 and 3.8. For example, “We will use the Richter IMS scale (www.richterscale.com) to monitor progress made by our volunteers”.

3.10 What will be the challenges of this project and how will you overcome them?

Tell us about any difficulties you expect to face when delivering this project and what you plan to do to overcome them. For example, “Persuading people who are unemployed to volunteer with us, when some cultures within our community regard this as unpaid work. We’ll meet with Jobcentre Plus staff to discuss how they identify/refer candidates who could benefit from volunteering (to help them become more work-ready) and what language to use in describing volunteering roles at point of referral. We’ll subsequently meet with those referred individually to ensure they clearly understand the roles and tasks that they are being matched to and how their work will differ from that of paid staff.”

3.11 How will your organisation work with individuals and communities to develop social networks and relationships to strengthen communities?

Describe how your organisation will work with individuals and communities to be more connected, strengthen trust and share understanding, build skills, knowledge and confidence and reduce isolation. This might enable them to be more self-organised in the future or better able to share resources.

3.12 How will your organisation work in partnership with other public, private and third sector organisations to achieve greater outcomes?

Describe any partnership working that is relevant to the project, eg referral arrangements with other organisations to source volunteers or refer volunteers on to. This should include how you work in collaboration with other agencies, networks you are a member of and other

structures you participate in and whether any proposed partner organisations have agreed to participate in this project.

Section 4: Staffing

Section 4.1 How many staff will be employed to deliver this project?

Please list all the posts of paid staff who will contribute towards delivering this project including their hours and whether it is an existing or a new post. Please provide details of job title, salary, Employer's National Insurance (NI) contribution and pension contribution for the relevant staff.

Section 4.2 Tell us about the key duties, relevant skills and experience of staff to be funded by this project.

Please provide details of the relevant experience and skills of the staff who will deliver this project.

Section 5: Budget

Section 5.1 How much funding are you applying for through this fund?

This will be the amount of grant funding being requested from VAF for your project and should be same as "VAF grant applied for" on the accompanying Budget Form. The amount applied for should be at least £7,500 and not exceed £10,000.

Section 5.2 Please complete the separate budget form, which is an Excel file entitled "VSF – Budget Form", detailing the proposed income and expenditure for your project.

The rest of the guidance notes for this section (5.2) refer to the Budget Form.

Income

VAF grant applied for

This will be the total cost of delivering the project less any funding secured from other funders or contributed by your organisation and will be the same as the amount entered in 5.1 of the Application Form. The amount applied for should be at least £7,500 and not exceed £10,000.

Other funders

We understand that this proposal might only be one component of a bigger volunteering support project, contributed towards by other funders. If so, please include names of other funder(s) approached for this project. If you have requested funding from a public body or department, please specify which department. You will be asked to provide further details about other funding in 5.4. NB we don't need to know about every source of funding your organisation receives, only contributions towards the project described in this application.

Expenditure

Include the costs of everything you will need for your project, including the costs to be met by funders listed in the income section, who will be contributing towards the project.

Staff costs

Staff costs for individuals directly working on the project (including salary, Employer's NI and pension contributions) should match the figures in Section 4.1. Staff expenses could include travel to events or subsistence if away from home. Please ensure you budget sufficient staff hours and resources not only to deliver this project, but also to attend VAF meetings and training sessions, as well as to monitor the project's progress and report regularly to VAF.

Project costs

Volunteer costs

Expenses paid to individual volunteers, including those who are unemployed, should be limited to essential out-of-pocket expenses. Travel and subsistence should be at rates approved by your organisation for volunteers.

Training costs

Any training paid for as part of the project should be relevant to the work of the organisation and ultimately for the benefit of volunteers. For example, it could include a course for staff on how to work with and support volunteers, for committee members on how to be more effective trustees, or for volunteers on first aid or using power tools.

Other project costs

List any other costs that are directly related to the delivery of your project, eg external facilitators, publicity and promotion, events, inclusive communication, or monitoring and evaluation.

Contribution to overheads

You can include an appropriate pro-rata contribution to running costs of your organisation. Explain in 5.3 of the Application Form how you calculated this contribution. The total cost of overheads should not exceed 15% of the project's total cost.

Capital

Capital expenses are larger items of equipment that are integral to the activities of the volunteers and should relate directly to the delivery of your project. You must obtain three quotations for any items over £500.

Section 5.3 Please tell us if there is anything we should know about the figures in the budget and include an explanation or breakdown to show how the main costs were calculated.

Use this space to explain how you worked out your budget including costings (quotes, estimates, tenders), the cost of any external support including daily pay rates and how the contribution to overheads was calculated. Explain what assumptions you have made when working out your budget and include a breakdown or explanation to show how the costs have been calculated.

5.4 If this application is part of a bigger volunteering support project and supported by other funders, please provide details below.

We understand that this proposal might only be one component of a larger volunteering support project, supported by other funders. If so, please describe the overall volunteering support project, where this proposal fits in and what added value it will provide. You should include names of the other funder(s) approached, how much has been secured or requested and when you expect to hear of the funding outcome. Because funded projects have to start within 10 days of receiving an award we will be unlikely to fund projects that cannot proceed without funding that will not be secured by the beginning of August. If you have requested funding from a public body or department, please specify which department. The information entered here should correspond with the details provided in the Budget Form.

Section 6: Declaration

Please read the declaration page carefully to ensure you agree with the terms under which you are applying for funding. The signatures may be typed but VAF will require proper signatures if you are awarded funding.

Signatory one

This section must be completed by the primary contact person for this application detailed in section 1.4 who is authorised to submit this application.

Insert your name by overwriting the existing text, “please enter name”, highlighted in yellow. Complete the remaining boxes with your Name; Position and Date.

Signatory two

This should be a senior person in your organisation ie Chair, Vice Chair, Director, Chief Executive etc who is authorised by the governing body to approve the submission of the application on behalf of the organisation.

Section 7: Submitting your application

Please ensure you send us all the documents on this checklist, along with the completed Application Form and Budget Form. These should be emailed to VSFapplications@vaf.org.uk with your organisation’s name in the subject line of the email.

Please include your organisation’s name (and project name if different) in the file name of the application and budget forms.

Incomplete applications will not be considered. The deadline for applications is **5pm on Fri 14 July 2017**. Any applications received after this date will not be considered.

For enquiries about the fund or to contact the Volunteering Support Fund Team please email VSFenquiries@vaf.org.uk or phone 01383 620780.

Freedom of Information (Scotland) Act 2002

In accordance with the Freedom of Information (Scotland) Act 2002 that came into force on 1 January 2005, the Scottish Government may be required to make any application for grant

available for public scrutiny. In submitting a grant application, please let us know if there are any elements of it which would prejudice substantially your commercial or other interests if they were made public. Please note there may nevertheless be a public interest in publishing the material submitted.

Feedback

We aim to improve our procedures continuously. If you have any comments about this form or on our processes generally, we would be glad to hear from you. Please provide feedback by email to VSFenquiries@vaf.org.uk or write to us at VAF, Suite 3 Forth House Burnside Business Court, North Road, Inverkeithing, Fife KY11 1NZ.

Voluntary Action Fund receives funding from the Scottish Government
Scottish Charity number SC035037
Company Number SC261186

Appendix 1: EXAMPLE OUTCOMES

Example outcomes or changes that could be achieved through the Volunteering Support Fund and which contribute to the programme outcomes are listed below. This list is not exhaustive and your project may achieve different outcomes. However, your project's outcomes must contribute to the programme outcomes. Your project outcomes must also be specific to your project rather than a copy of the outcomes listed below.

Example Outcomes for Volunteers

- Volunteers will have more self-esteem and confidence as a result of participating in work that is useful, valued, structured and supported
- Volunteers will have improved health and wellbeing, and will make better choices
- They will have better social and support networks, and positive role models
- Volunteers will be more work-ready, with improved time-keeping, communication skills, co-operation and teamwork
- Volunteers will have better access to training and employment opportunities
- Volunteers will reduce risky behaviour

Example Outcomes for Organisations

- The development of good-practice structures and frameworks to sustain inclusive volunteering beyond the lifetime of the funded project
- An increased understanding of 'outcomes-based' funding, and systems and processes to demonstrate the difference that their work achieves
- Organisations are able to enhance existing services and develop new ones that better meet the needs in communities
- Organisations will be better connected to each other and benefit from shared knowledge and systems
- Organisations will be better placed to secure or generate additional funding

Example Outcomes for Communities

- There will be more and better services in local communities that meet the needs of local people and which make a difference to their lives
- There will be a culture of active involvement and participation in local communities
- There will be better community networks and social infrastructure